# Annual Member Survey | 2024 (3) SafeCare BC



Our member survey helps us respond to the needs of our members, so we can provide relevant and quality education and programming.



## Respondents:



more than 2023

## What they said:

Because of SafeCare BC, our organization's workplace health and safety has improved.



94% Agree Because of SafeCare BC, I'm more aware of workplace health and safety.



95% Agree

Because of SafeCare BC, I've changed how I work.



81% Agree

# Highlights



Engaged with SafeCare BC in the past 12 months.

"I commend SafeCare for the resources that you have provided to us workers in ensuring safe practices are met. Keep up the good work."



According to our respondents, the most pressing safety concerns are:



Mental health and wellbeing

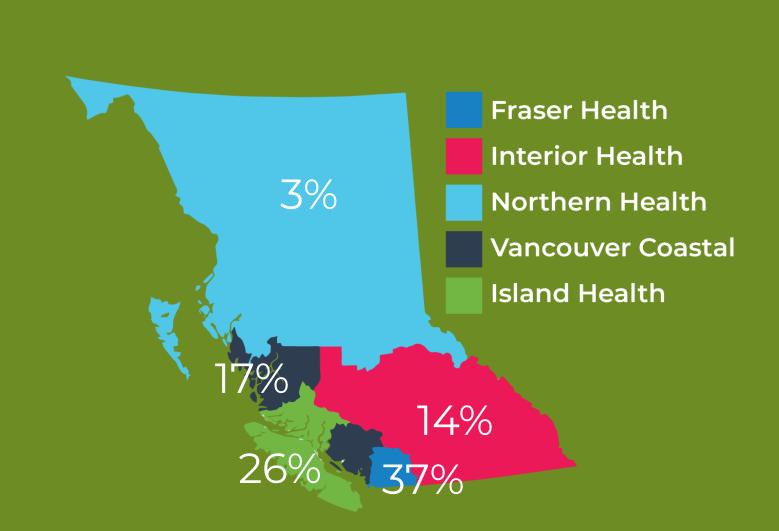


Fatique and overexertion due to workload

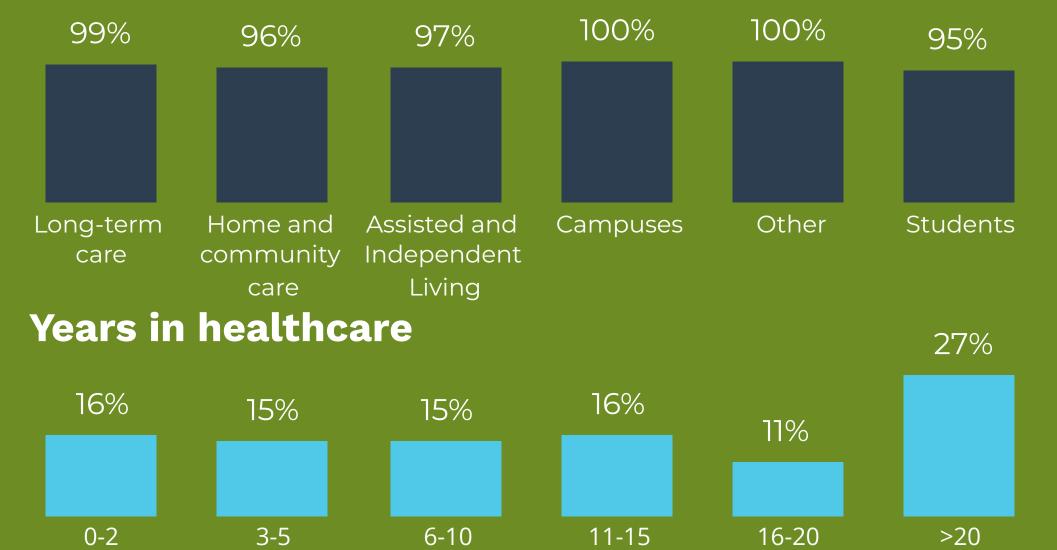


Responsive behaviours towards staff

#### **Responses by health authority**



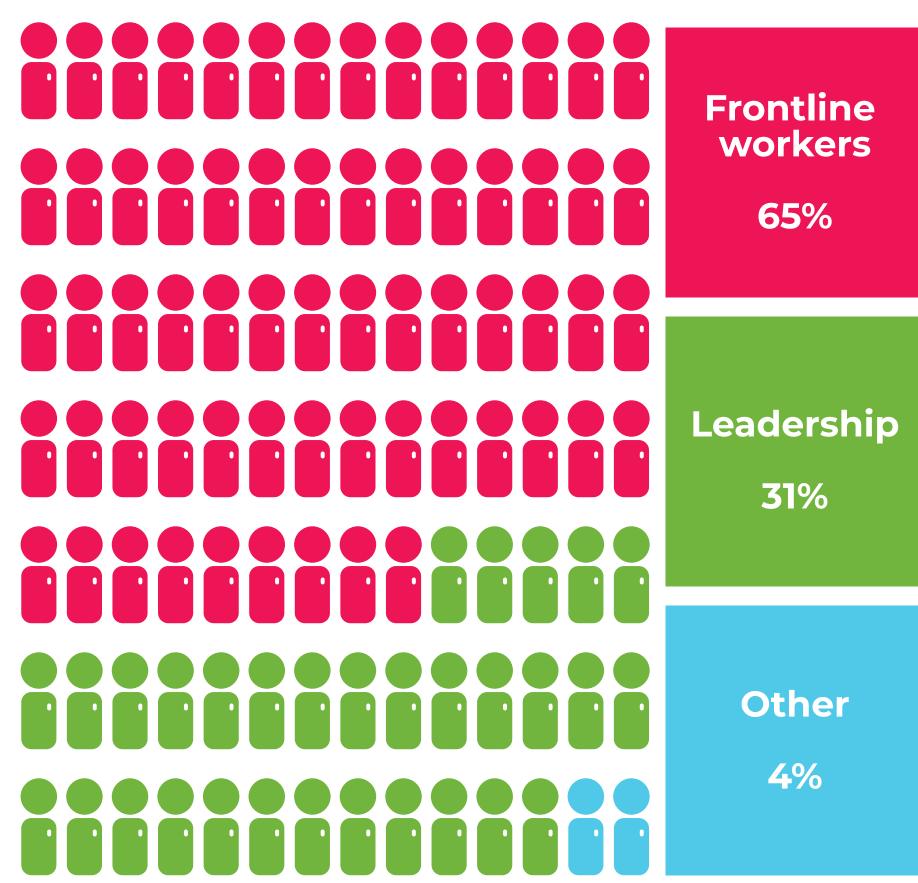
#### Overall quality rating of education, resources, and support





# Who did we hear from?

Over 1300
members
participated,
representing
a cross-section
of roles.



<b>37</b> %	Health care assistant
19%	Leadership/management
11%	Administration
9%	Nurse
<b>7</b> %	Allied health
5%	Other - frontline worker
4%	Environmental and support services
3%	Dietary and culinary arts
3%	Student
1%	Other - leadership
1%	Other



SafeCare BC's dedication to providing us with education, resources, and support ensures a safe environment for us as healthcare workers and for our patients. We appreciate how their initiatives and advocacy efforts play a crucial role in fostering a culture of safety and accountability within the healthcare industry. Thank you!

# Impact





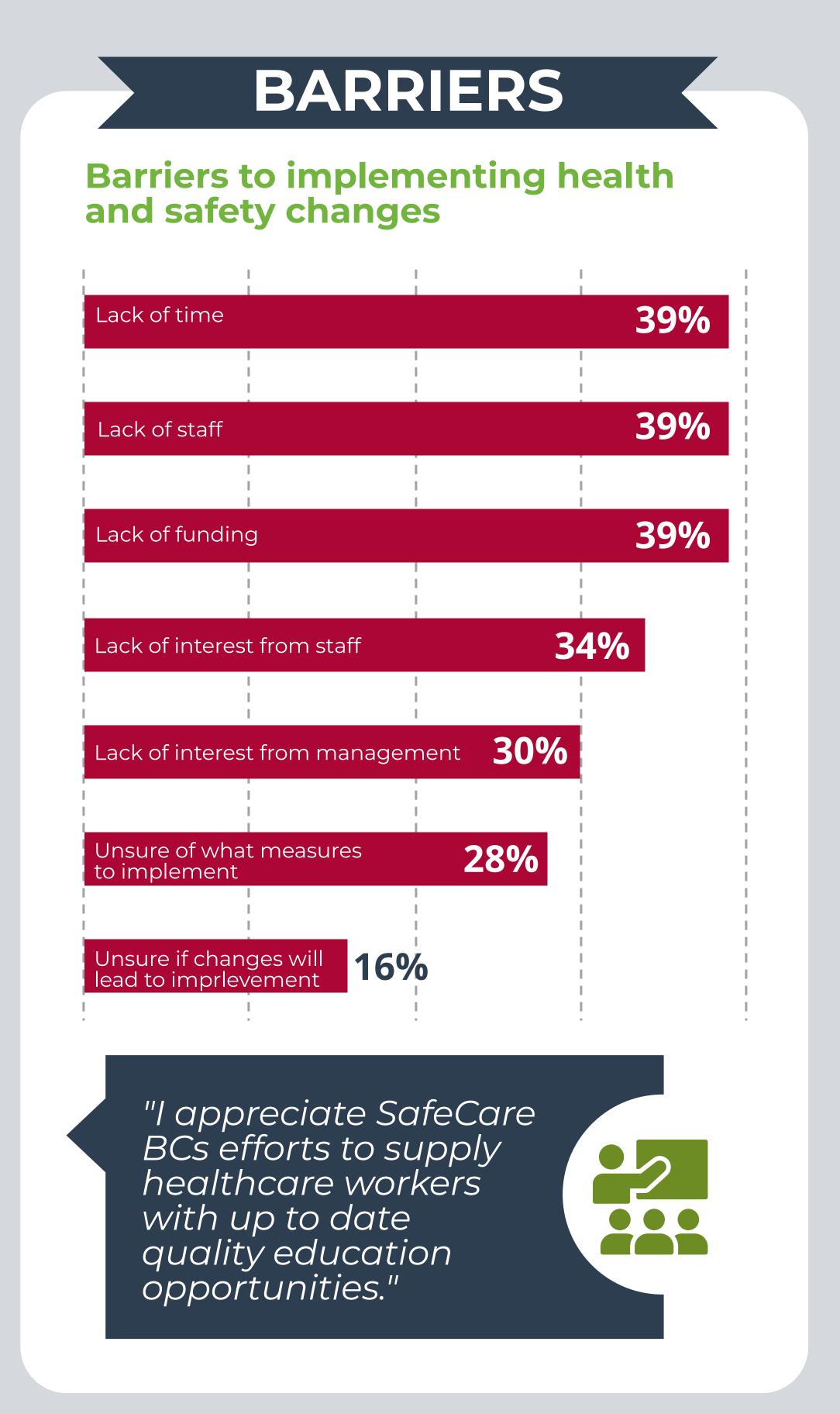






I have learned a lot from SafeCare by attending such events as Hearts and Hands. It has changed the way I work and communicate with those in care and co-workers in general. I have grown so much in the care field because of tips I have learned from SafeCare. The online courses have been really enriching. Particularly around dementia and how to support people in care with this debilitating disease.

#### PRIORITIES Most important training areas according to respondents Psychological health and safety 61% 43% Dementia care **35%** MSI prevention 33% Refusing unsafe work Top safety concerns Mental health 50% and wellness Fatigue and 44% overexertion **32%** Safe handling Caring for people 28% with dementia Workplace bullying 21% and incivility Infection prevention **17%** and control JOHS education 16% 15% Worker orientation Cultural safety, diversity, 13% equity, and inclusion





We have always appreciated the support and resources provided by SafeCare BC. An extremely valuable resource!

## Need more info?



#### SAFECARE BC

Safe, health, and injuryfree workplaces in continuing care



## **EMAIL**

info@safecarebc.ca



WEBSITE safecarebc.ca



**ADDRESS** 1424-4710 Kingsway Burnaby, BC

## Thank you!

Your feedback helps us to improve our services and programs